

# GIVE YOUR BUSINESS THE TECHNOLOGY EDGE



# Flawless Technology. Every Time.

When choosing partners for your important construction or refurbishment project, you deserve the best. And when it comes to flawless technology design and integration? That means Urban Intelligence.



Urban Intelligence has been creating exceptional technology experiences for the commercial and high-end residential sectors since 2003. As the preferred technology partner for many of Australia's leading organisations, builders, consultants and architects, we design and deliver flawless technology solutions every time.

#### We show you the future of your industry

When you choose Urban Intelligence, you're preparing your business for the future.

Nothing changes faster than technology. But at Urban Intelligence, we don't focus on the technology of next week, next month or next year. We focus on the technology of the next decade. And beyond.

Your workplace will embrace the technology of today along with the endless possibilities of tomorrow – helping you to pave the way as a future industry leader.

#### **Technology by design**

While other technology providers simply quote and implement, we consult, design, engineer, deliver and support.

With a leading in-house design and engineering team, Urban Intelligence believes that design is the back-bone of every successful project. Our all-inclusive design and construct (D&C) service model ensures your solution will blend seamlessly into the aesthetics of your environment, the work patterns of your staff – and the customer experience of your brand.

#### We focus on value

Every day we see blue-chip businesses spend on over-engineered and non-scalable solutions. But with Urban Intelligence, you will never over-capitalise on technology. We design and deliver the right technology for the right investment – with a constant focus on the long-term.

Importantly, we view your budget as the end figure, not the starting point. And we take it extremely seriously.

#### Service excellence. From beginning to end.

Our clients tell us that it's often the small things that set us apart. It's what we call 'the first 5% and the last 5%'. In other words, it's the extra effort we invest at the beginning and end of your project that you won't get anywhere else.

At the start of our working relationship, we go to great lengths to understand your needs and goals. By putting the hard yards in early, we get it right from the outset. And once your technology is up and running, we offer a meticulous handover followed by ongoing support and expertise to keep your technology running smoothly year after year.

We aim for lifetime satisfaction – from project inception to handover and beyond.

### **Custom-Designed Business Solutions**

At Urban Intelligence, we believe you deserve the confidence and peace of mind that comes with instant, seamless connectivity. That's why we meticulously design solutions to match the individual behaviours of your staff - and the unique characteristics of your environment.

From end-users and managers to board members and clients, isn't it time for your stakeholders to experience the magic of flawless technology in your workplace?

#### **Video & Audio Conferencing**

Our tailored video conferencing solutions will help you achieve seamless multisite collaboration and instant client communication – regardless of distance.

- Instant face-to-face interaction with no time lost on set-up or 'downtime'
- Empower your staff with fewer travel commitments and more time on the ground
- Impress your clients and strengthen business relationships

# Boardrooms, Meeting Rooms & Presentations

With Urban Intelligence, you can modernise your boardroom experience and impress your clients with first-class presentations every time.

- Customise your AV requirements across meeting rooms and office locations
- Delight staff with simple, intuitive control systems and no 'emergency callouts'
- Safeguard your investment with scalable boardroom technology that won't date

#### **Digital Signage**

If your business has something to say, digital signage is the answer. The days of chalk and pinup boards are well and truly behind us!

- Provide relevant, real-time content at the flick of a switch
- Captivate a diverse audience with dynamic, visually engaging messages
- Bring idle screens to life when meeting rooms are not in use

#### **Lighting Control**

A tailored lighting solution will enable you to set the atmosphere of your office, restaurant or showroom at the touch of a button.

- > Create an atmosphere that aligns with your brand
- > Change the ambience by time, day, zone or event
- > Enjoy a single, intuitive interface for complete lighting control

#### Security & Surveillance

Let Urban Intelligence protect your staff, clients and assets with today's most advanced security, camera and surveillance solutions.

- Enjoy superior safety and OH&S compliance
- Configure your workplace security to your exact needs
- Stay ahead of the latest in digital security and surveillance technology

#### **Music & Audio Systems**

Urban Intelligence can help you create the right ambience in your retail or hospitality environment with a fully custom-designed music solution.

- Zone areas with different music, at different volumes at different times
- Transform the vibe in your venue at any moment
  from low-key to high energy
- Enjoy a single user-interface for easy control, zoning and switching

#### **Custom product development**

What technology challenge does your business or industry face?

Urban Intelligence also custom designs and develops tailored technology solutions to meet the specific needs of our clients.



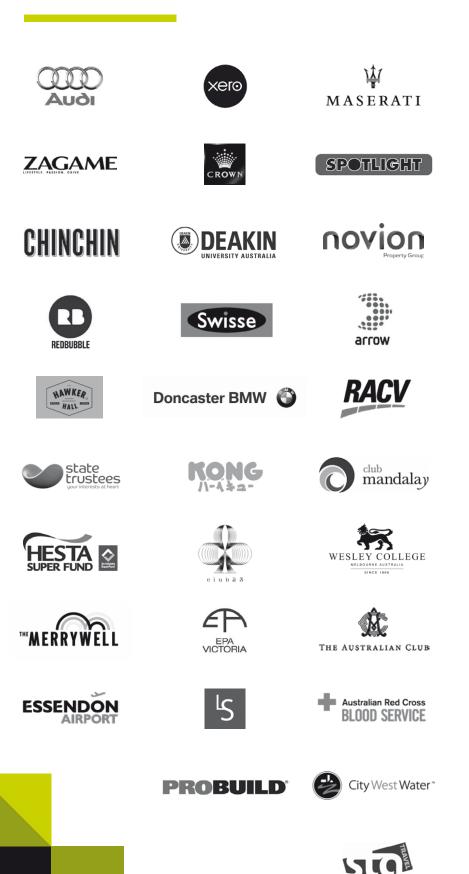
#### Penthouses & High-end Residential

Urban Intelligence is also a highly regarded name in the penthouse and high-end residential market. Australia's most renowned builders and architects turn to us time and again for our intuitive solutions, professionalism and integrity.

So whatever your lifestyle and budget, our residential team is here to recommend the right technology for your family, including:

- State-of-the art home entertainment, music and theatre systems
- Custom-designed keyless entry, alarm, surveillance and intercom solutions
- Smart lighting, curtain and blinds control
- One-touch, smartphone and universal control solutions
- Reliable home network and internet connectivity for all the devices in your home

### **Our Happy Clients**



Urban Intelligence transformed our boardroom and meeting room spaces into high-tech presentation and conferencing environments that exceeded our expectations. With no more boxes, wires or licences to manage, we can now communicate with who we want, when we want without unnecessary costs and complications.

> Jeremy Stagg, IT Manager REDBUBBLE LIMITED

Throughout the lifecycle of the West End development works, Urban Intelligence professionally met the project time imperatives. We commend the team for their work ethic through many compressed handovers.'

#### Josef Seidler, Project Director CROWN MELBOURNE

Working Urban Intelligence was a delight. From concept to completion, Urban Intelligence thought through every possible scenario that our club and its members might need and then built a system to suit. Their recommendations were sound and even when unforeseen issues arose, they dealt with them quickly to ensure that the project proceeded unimpeded. I would recommend Urban Intelligence to anyone. They are a very capable team that stands behind their products with exemplary service and support."

Rod Binedell, Development Manager CLUB MANDALAY 'We have worked with Urban Intelligence for over five years now and it is a very positive relationship. They operate with our school's best interest front of mind and work hard to genuinely understand our needs and deliver the right solutions. They take the time to train our staff and they're always available when we need support. In short, Urban Intelligence delivers every time and their service exceeds our expectations again and again.'

#### Mike Zammit, Business Manager THE KING DAVID SCHOOL

'Urban Intelligence lived up to our expectations on every level. The team was open and transparent throughout the project and nothing was too hard or too complex. We would recommend them to anyone serious about delivering a flawless brand experience.'

> Adrian Zagame, Director ZAGAME AUTOMOTIVE

'Urban Intelligence adopts a proactive solutions-focused approach. Whenever we encountered any kind of obstacle during our project, Urban Intelligence tackled each issue with creative and innovative solutions.'

#### Andrew Milligan, IT Manager SWISSE VITAMINS

'A heartfelt thanks to Urban Intelligence. The team interpreted our brief accurately and their approach was respectful and consultative through every stage – from design and installation to training and handover. Thanks to Urban Intelligence, our community is well protected – and now receives the best possible audio and visual experience.'

#### Rabbi Gersh Lazarow TEMPLE BETH ISRAEL SYNAGOGUE

'Urban Intelligence was fantastic to deal with. The team designed and integrated an intuitive boardroom video conferencing and presentation solution. We would recommend and use Urban Intelligence again.'

#### Ashlee Chamberlain, Manager THE AUSTRALIAN CLUB

"Moving the office of State Trustees was a mammoth task, but it was made easier thanks to the hard work and support of our technology partner, Urban Intelligence. The Urban team took the time to understand our business before designing the right technology solution. Thank you for making our new head office a functional and enjoyable environment."

> John Inifer, Project Manager STATE TRUSTEES



## There's no time like the present

Whether you have a confirmed project in the pipeline or you're simply looking for advice and new ideas, please drop us a line.

We just love talking technology!

#### **Contact Urban Intelligence**

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#### Join the conversation

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